

The Kirby Group keep the tills of The Co-operative working



Having successfully supplied complex IT, Data and Voice networks to Co-operative Stores, the Kirby Group was invited to supply reactive electrical works along with Fixed Wire and Portable Appliance Testing, The Co-operative food stores needed a service partner to provide re-active maintenance and services to existing stores along with data and communication networks to new and refurbished stores.

The Kirby Group have a well-earned reputation for designing and delivering complex IT, Data and Voice networks and so it was that an approach was made to The Kirby Group for an initial quotation.

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The Kirby Group has a specialist help desk that receives and logs all work requests, prioritises work according to agreed protocols and keeps everyone involved informed as to the state of play.

The Co-operative Group can trace its roots back to the Rochdale Society of Equitable Pioneers established in 1844. Since then it has changed from a wholesale operation to a major retailer currently ranked No. 5 in the UK.

The Co-operative Food business is the largest division of the group with over 3,000 stores of various sizes and the biggest geographical spread of any retailer. The stores are mainly in the convenience and medium sized supermarket sector with some larger superstores.

The Co-operative chose the Kirby Group due to their long trading relationship, shared values, unrivalled technical expertise and superb service.